

SW-WIFIPT Pan and Tilt Wi-Fi Security Camera with Smart Alerts

Product Description ? Model No. SWADS-446CAM-US;?Remotely pans up to 350;ã horizontally & tilts up to 100;ã vertically over the Internet or on smartphone or tablet;? Connects to the Internet & smartphones in minutes with SwannLink(TM) er-to-Peer technology;? Sends alerts wĪĪ;

Product Details Brand: Swann Features SWANN SWADS-446CAM-US SwannCloud HD Pan & Tilt Wi-Fi Security Camera with Smart Alerts

The camera is great but the apps and server are horrible. First day I received the camera can not setup the camera so have to call Swann's technical service to find out that the server was down and told to try again in couple hours. After could hours still not working I called second time was told the system maybe still updating try again tomorrow. Next day still can't setup so have to called the third time to finally got it done. It can be 5 stars rating if the server is more reliable. Technical support is also a joke, the first guy said you need windows computer to set it up (which is not true), second guy just read from manual that I already have (which is very uninformative), the third is a bit better but I feel being push to hang up when the setup was not yet done. As I said the server is horrible, several times when I need to check up on the house (vacation home) can't connect to the live feed. I know that my internet was working fine because I have two D-Link wi-fi cams in the house and I can see live feed from there. But when the server is up the video quality is very good as well as the night mode is very powerful. But the Pan & Tilt function on my Motorola's baby monitor is way better, also I can't seem to get the camera to read my micro SD card. Overall, the camera is great (except pan&tilt). It can be a five stars product if Swann can improve the reliability of their server and redesign Swann Cloud app with more accessibilities.

Easy to set up great camera for the price

O.k. See all 3 customer reviews...

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